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Sep 6th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I've years of experience frustratingly walking the maze that is called customer communication with comcast, at&t and to a much lesser degree pg&e, i finally switched to a small local competitor, one who is actively laying fresh infrastructure (fiber) in my home town all by themselves. sonic.net internet has been an absolute godsend, they are local. from my home town, whenever i've needed something from them they have actually personally expended effort to resolve my issue, and continued to support me out of my eyesight, at&t has a huge object permanence issue where the moment your out of sight any commitment they have made stops existing, being able to drop them and subscribe to sonics service is amazing, because the big isps have worked so diligently to waste my time annoy me avoid me and marginalize my needs that i truly believed that was the cost of getting internet, that i was required to be led around like a cow till i was placated and they could close my case having done nothing, sonic my local isp has enabled me to cut ties with these negligent isps finally, i never want to be stuck in a comcast helpdesk, or a at&t calling center maze. sonic as healthy capitalist competition have been a beacon of hope for internet coming from a responsible source and it would be absolutely criminal to find out that i was stuck in one of these single option monopolies again. CRIMINAL, this is america we have laws specifically made to address anti-capitalism like monopolies and single option service providers, please support and maintain capitalism as we all know and love, competitive multiplies of choice and varied options for everyone. only an idiot would fall for the one show fits all feet clownshoe that is a single isp in this age in america. id laugh but it's not even a little funny, capitalism should never look monolithic or monopolized. this isn't f@#@ing russia so please don't allow russian policies into our law books.

DJ Wagner